



Welcome to Playa Royale Residences

Playa Royale Residences is a fulltime home for many of its' owners and is recognized for its tranquility, harmony and serenity. If you are a guest or renter, we ask that you respect our Residence and comply with our regulations. The Playa Royale Residences Staff wish to make your stay as pleasant as possible. Please familiarize yourself with our occupant policies:

- **Maximum occupancy:** All rented residences have a maximum amount of people that are allowed to occupy the unit as follows: 1 bedroom-4 occupants, 2 bedroom-6 occupants and 3 bedroom-8 occupants. Renters can have guests visiting for the day within their unit only and cannot take visitors to any of the common areas, such as the pool, beach, etc
- **Access Code:** It is strictly forbidden to give this code to any person who is not a renter (Owners will be fined if it occurs).
- **Pets:** It is strictly forbidden to have animals of any kind in the units or common areas.
- **Parking:** Respect parking. Do not park in a parking spot in the garage or in front of the building that has not been assigned to the rental unit.
- **Pool Regulations:** The pool and jacuzzi regulations are posted by the pool area and are only to be used within the open hours of 9:00 am to 11:00 pm.
- **Jacuzzi:** Children are not allowed in the jacuzzi and it is not recommended for pregnant women.
- **Large Palapas:** If you want to use the palapa, you must reserve one with the security agent prior to occupying. Palapas can only be booked for maximum period of 2 hours.
- **Beach and Pool Palapas:** Beach palapas for Tower 5 exclusive use (marked by signs) do not require reservations but cannot be "saved" by placing personal items on the tables or loungers. Security agents will remove items from unoccupied palapas after one hour and hold items in the security office. Palapas without the Tower 5 signs are not for use for Playa Royale Residences.

- **Terraces:** No objects such as clothes, towels, blankets, swimming suits, etc. may be hung on the railing.
- **Lobby Area:** Do not enter lobby wet, sandy or without shoes.
- **Smoking:** Smoking is not permitted anywhere in the hallways, lobby, elevator and restrooms.
- **Common Areas:** Radios and stereo receptors must be operated at a volume that does not disturb the comfort of others.
- **PRR expects complete respect for all employees from all occupants. Any mistreatment or abuse of staff or the completion of their responsibilities will not be tolerated.**
- **Absolute silence after 11 pm.**
- **Management is not responsible for providing keys or assisting with accessing or vacating rental units. Any issues or repair requirements within the units are to be directed to unit owners. Building staff cannot enter units or be approached for assistance.**

Playa Royale Residences has a formal rule violation policy in place. If any of the rules are not followed at any time, security will issue a written warning to the violators with a copy sent to the unit owner. Upon second or more violations, a fine will be assessed to unit owners that increases with each non-compliance. Playa Royale Residences will not be responsible for damages or loss to any owner or occupant caused by any reason. The use of the facilities and common areas is the responsibility of the user. The guest and occupants of the building are responsible for their own safety at all times.

Please complete the guest registration attached that includes information for all occupants, regardless of age. Forward the registration back to PRR administration during office hours Monday to Friday, **PRIOR TO ARRIVAL**, so you can be granted access to the building with security. It is recommended you bring a printed copy of the registration with you as well.

Registration can be email to Playa Royale Administrator at:

playaroyal@yaho.com.mx